

# Crowd control standard operating procedures (xii)

## Detail of security requirements

Best practice is to agree and document your security requirements. These should include:

Staff levels		
Placement of staff		
Staff training		
Position descriptions		
Staff dress		
Staff licensing		
Equipment	Lighting	
	Queueing structures	
	Torches	

## Crowd control standard operating procedures continued...

Procedures for operations should be agreed, documented and well communicated to ensure expectations are understood. These should include procedures for:

<b>Queuing</b>	
<b>Signage</b>	
<b>Screening process</b>	
<b>ID requirements</b>	
<b>Seizure of ID</b>	
<b>Underage persons</b>	
<b>Pass outs</b>	

**Denial of entry**

**Intervention**

**Issuing of warnings**

**Eviction process**

**Trespass**

**Use of force**

**Duty of care**

**Reporting**